Feedback received through google form:

Sl.No	User detail	Facility Used	Feedback
1	VUPPULA SANTHOSH REDDY Resaerch Scholar, NITT	DSC	Results are getting very fastly. The response from staff good.
2	Mrs.S.MEENA, Chemistry, Jayaraj Annapackiam College for Women (Autonomous)	Contact Angle	By used this facility, it gives additional information & support to my theoretical and experimental work. Thanks a lot to get additional information of my research work through the instruments I have used there.
3	JAGDISH BABUSING PAWAR, Research scholar, Sggsie&t nanded	C-Therm	For testing of nanofluid thermal conductivity, Excellent
4	SARAVANA KUMAR S, B.Tech, NITT	DSC, FTIR	This really supported for my final year project, Good, Many of us aren't aware about the location of SIF which is located inside STIC. I searched the centre for longer duration during my first visit.
5	INDIRANI Research scholar, SRMIST	C-therm	Very helpful for my research, Very fast response
6	BINY R WISTON, Research Scholar, NITT	TGA, DSC	Very helpful to get timely results. The staff at SIF are very friendly and approachable
7	BHOOMINATHAN, Assistant Professor, Bharath Institute of Higher Education and Research	DSC	very useful, requesting to extend facilities like DMA , FESEM

8	R. DAKSHAYANI, Research Scholar, NIFTEM- Thanjavur	Rheometer	This facility is very important parameter to be reported from my study and the results obtained were so convincing and informative.
9	MOHMMADABRAR HAFIZMIYA MALEK, PhD Scholar, VP AND RPTP SCIENCE COLLGE, Gujarat	TGA	It will support me in so many ways that the explanation in word is not enough. The best sophisticated instruments analysis I have ever found in my PhD work. Have to say best one. Polite staff, understanding behaviour on telephonic discussion, even tough the language barrier was there for the communication (local language Tamil) still I got my analysis done in an excellent form. Thank you SIF
10	RAJA VELUSAMY, Research Scholar, Anna University	LFA	I am in the finishing stages of my Ph.D. Now, this facility will give a more important novelty and finding in my study.
11	Dr. PRIYA, professor in physics saveetha engineering college	FTIR	Very quick response from SIF team and also the results are very satisfactory
12	KARTHIKEYAN K Research Scholar, NITT	FTIR	fasters results with accuracy
13	S.ARUNKUMAR Research Scholar, Mechanical Engineering Government College Of Technology, Coimbatore	KD2Pro	Useful for Material Property, Excellent. Especially, Technician Response Very Well And Good Manner

14	EANEST JEBASINGH Research Scholar Thiagarajar College of Engineering	FTIR	Really excellent, thanks for sending result as early
15	ANKIT CHAKRABORTY M.Tech 2nd yr student (biotechnology) SRM University	TGA	It Helped for My Final Year Project Work Staff Responses I Liked It and Satisfied
16	RAJA V PhD Scholar NIFTEM- Thanjavur	Rheometer	The staff was very friendly and supportive. The results were received on time. It was really a great experience of sample analysis at SIF.
17	SHANU A S Research scholar St. Thomas College, Thrissur, Kerala	Contact angle	really helpful to me Staff responses are good. Really appreciable
18	THIRUMALAIKUMARAN Assistant Professor /Mechanical Builder Engineering College, Kangayam	KD2Pro	It is useful, Very Nice Response and get proper guidance. Thank you for all.
19	RAJA VELUSAMY Senior Research Fellow Anna University Chennai	LFA	This facility is available only in few laboratories. NIT Trichy is one of it. Such a useful facility to analyse the thermal conductivity of ceramic coated samples I have searched this facility in so many laboratories. Finally, found it in NIT Trichy. I have sent the samples and I received the results within 1 week. Response of NIT Trichy staffs was awesome. Main drawback is user can test the samples with dimensions of 25.4 mm only. If NIT Trichy provides the provision to test the samples with minimum dimension, which will be helpful for the users.

20	MIDHUN V C Research Scholar, NITT	LFA	It was able to provide the thermal diffusivity at different temperature with minimum std error, Easy to load sample and good reliable Follows proper procedure in collecting samples to communicating the results with the students. Well maintained equipment to ensure maximum reliability and prompt communication of test results.
21	S R AKHIL KRISHNAN Research Scholar, NITT	TGA, DSC FTIR	helped in research data analysis and verification of the material used. Outstanding and time-sensitive research hub facility for excellent results.
22	CYRIL REUBEN RAJ Research Scholar, NITT	DSC, FTIR, KD2Pro, TGA	My entire research work related to enhancing the heat transfer performance of phase change materials. Facilities available in SIF helped me to perform all the characterisation study related to PCM such as phase change enthalpy (DSC), specific heat (DSC), thermal conductivity (Kd2 pro), chemical stability (FTIR) etc.,. I would say it is one place to perform all the required characterisation related to PCM and heat transfer study. The provided results are accurate and reliable. SIF significantly helped me to complete my PhD. Thanks to SIF NIT trichy and team. SIF staffs are helpful and responsible. Measurements results are good and they are completing it in a short period without compromising the accuracy.
23	SWAMINATHAN M Research Scholar, NITT	C-Therm	Used for interpreting the efficiency of coating. Expecting some cost waiver for internal scholars. Apart from that it was very good.

24	M. ARMSTRONG Research Scholar, Kalasalingam Academy of Research and Education	Contact angle	The staff in charges are quite helpful, and I would rate them 5/5 for their attention and concern for the consumers. Testing findings and the time it takes to update the results are also very quick and precise. SIF, NIT's service is greatly appreciated, and I am thankful.
25	SHREEKANTH BIRGONDA Research Scholar, NITT	TGA	I have used sif for some of the experiments, they give results very fast and the staff is friendly